## How to book your First Free 30 minute legal advice meeting with Malcolm C Foy & Co Limited

To book one of our free legal advice consultations, either telephone our offices on 01302 340005 or email <u>info@malcolmcfoy.co.uk.</u> We will always endeavour to offer you the first available appointment.

If you are unable to attend your free 30-minute consultation, please advise our Reception team as soon as possible, who will try and reschedule this for you if needed. Demand for these consultations is always high and if you are unable to attend, we would like to be able to offer the appointment to someone else.

## Identification required for your free legal consultation

Please note that when attending the consultation you will need to bring with you two forms of identification so that we can verify your identity for Money Laundering Regulation purposes. The identification must include:

- One form of photo identification such as a valid Passport or Driving Licence with photo-card
- Proof of your address such as a bank statement or utility bill which must be dated within the last 3 months. We are happy for you to cross out personal financial transactions or bill amounts on these documents.

## Additional information on your free 30 mins legal assistance consultation

As the advice session is limited to 30 minutes, we are not able to read any additional background notes either before or during the session. However, should you wish to provide us with some additional information that would assist in our meeting, please feel free to complete the new client information sheet which can either be printed and brought along to your consultation, or emailed to our info@ address. Please note that the completion of this information sheet is not obligatory or a pre-requisite to the consultation; you are welcome just to come and talk.

## Free legal consultation session terms and conditions:

- Only one free advice session is offered per new potential client.
- The advice session is only for the actual client and we cannot see and advise third parties on their behalf.
- The consultation is strictly limited to 30 minutes.
- Should you require a longer session, please advise our Reception team at the time of booking and you will be billed for any additional time at our hourly rate, plus VAT.
- Please note that we are unable to give specific case advice as we will have not assessed any documentary evidence.
- We are unable to draft any documents or complete any court or other forms on your behalf.